

Annex 1 – Outstanding TPR by status

	TPR Errors	%
1 ACTIVE	1306	100.00%
Age 75 exceeded LGPS eligibility issue	4	0.31%
CARE pay for 2014-2015 required	127	9.72%
CARE pay for 2015-2016 required	151	11.56%
Casual hours data required	95	7.27%
Correct address required	497	38.06%
Correct gender required	1	0.08%
Correct NINO required	11	0.84%
Correct title required ie Miss or Mr	1	0.08%
Leaver form required	15	1.15%
Pay Ref required	8	0.61%
Correct hours format required	5	0.38%
CARE pay for 2016-2017 required	304	23.28%
Correct FTE Pensionable Salary 16-17 req	87	6.66%
2 UNDECIDED	736	100.00%
Age 75 exceeded LGPS eligibility issue	3	0.41%
CARE pay for 2014-2015 required	17	2.31%
CARE pay for 2015-2016 required	10	1.36%
Casual hours data required	20	2.72%
Correct address required	92	12.50%
Correct NINO required	2	0.27%
Leaver form required	539	73.23%
Pay Ref required	3	0.41%
Correct scheme name required	1	0.14%
Missing data on leaver form - escalation	19	2.58%
CARE pay for 2016-2017 required	22	2.99%
Correct FTE Pensionable Salary 16-17 req	8	1.09%
4 DEFERRED	5128	100.00%
Age 75 exceeded LGPS eligibility issue	3	0.06%
Correct address required	5065	98.77%
Correct NINO required	50	0.98%
Leaver form required	6	0.12%
Missing data on leaver form - escalation	1	0.02%
Historic refund case	1	0.02%
CARE pay for 2016-2017 required	1	0.02%
Correct FTE Pensionable Salary 16-17 req	1	0.02%
5 PENSIONERS	80	100.00%
Correct address required	79	98.75%
Correct NINO required	1	1.25%
6 DEPENDANTS	29	100.00%
Correct address required	27	93.10%
Correct title required ie Miss or Mr	2	6.90%

9 FROZEN	888	100.00%
Age 75 exceeded LGPS eligibility issue	3	0.34%
CARE pay for 2014-2015 required	1	0.11%
CARE pay for 2015-2016 required	1	0.11%
Casual hours data required	4	0.45%
Correct address required	378	42.57%
Correct NINO required	17	1.91%
Leaver form required	2	0.23%
Missing data on leaver form - escalation	1	0.11%
Correct hours format required	1	0.11%
Historic refund case	479	53.94%
CARE pay for 2016-2017 required	1	0.11%
Grand Total	8197	

Annex 2 – TPR Errors by Member Numbers

	Member Records	TPR Errors	%
ACTIVE	35757	1106	3.09%
DEFERRED	41823	5092	12.18%
DEPENDANTS	4514	29	0.64%
FROZEN	2729	770	28.22%
PENSIONERS	28771	79	0.27%
UNDECIDED	3724	665	17.86%
	117318	7741	6.60%

Annex 3 – Outstanding Queries by Type

	TPR Errors	%
Age 75 exceeded LGPS eligibility issue	13	0.16%
CARE pay for 2014-2015 required	146	1.78%
CARE pay for 2015-2016 required	163	1.99%
CARE pay for 2016-2017 required	338	4.12%
Casual hours data required	119	1.45%
Correct address required	6143	74.94%
Correct FTE Pensionable Salary 16-17 req	96	1.17%
Correct gender required	1	0.01%
Correct hours format required	6	0.07%
Correct NINO required	81	0.99%
Correct scheme name required	1	0.01%
Correct title required ie Miss or Mr	3	0.04%
Historic refund case	481	5.87%
Leaver form required	570	6.95%
Missing data on leaver form - escalation	21	0.26%
Pay Ref required	15	0.18%
(blank)		0.00%
Grand total	8197	100.00%